



The Crossings Waterside Project

Violence Policy

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Violence Policy

(To be read in conjunction with the Warning and Banning Policy)

1. Principles:

- Every effort will be made to diffuse any potentially violent situation.
- Physical violence will not be tolerated amongst Guests or Volunteers.
- Implied violence and threatening behaviour will not be tolerated.
- The use or threatened use of any weapons will not be tolerated.

2. General Guidelines:

- Any Guest or Volunteer who uses physical violence may be banned immediately.
- Anyone who consistently provokes violence may be banned.
- Anyone who consistently threatens or implies violence may be banned.

Note: Banning is a last resort for Guests who exhibit continuous violent or harmful behaviour.

3. When a violent behaviour has taken place

- The Shift/Project Leader will make an appropriate entry in the log sheet, including details of the incident and those involved.
- If the incident is deemed unmanageable, the Shift/Project Leader may decide whether the individual is asked to leave. If the situation and time permits, the Warning & Banning Policy will guide the action to be taken.
- The Shift/Project Leader will be initially responsible for talking to any Volunteer involved in the incident.

4. Police involvement

- If anyone is being threatening/violent with a weapon or is seen to be in possession of a weapon.
- If there is a multiple fight which cannot be contained.
- If anyone refuses to accept a ban, refuses to leave when asked and/or is persistently returning to the premises seeking admission.